

REGISTERED CHARITY NUMBER: 1015403

Abusive Parents Policy

Statement of intent

Congresbury Pre-school hopes never to encounter this situation. However, we intend to ensure that all staff are clear on how to manage such an incident.

Aim

We aim to ensure that all children are safe, including a child who is waiting to be collected.

Fortunately, this has never been an issue at our setting. However, if in the opinion of the professional staff, this situation arises, then the following procedure should be adopted.

Procedure

* The manager or person in charge and another supporting member of staff should talk to the parent/guardian to assess the situation.
* If the parent/guardian appears unfit to take their child, for example if they appear to be under the influence of drink or drugs, or aggressive, we will tell the parent that we will telephone the child’s emergency contact. If the emergency contact is unavailable we will contact the Social Services duty desk on 01275 888222, or out of hours Emergency Duty Team on 01454 615165. We will not allow a child to leave with an adult who is incapable and this may require that we contact the police.
* We will ensure that the child who is to be collected and any other children still on the premises are reassured. If appropriate we will explain that the parent/guardian cannot collect them as they are sick. We will explain that we will arrange for them to be collected by their emergency contact.
* We will encourage the parent/guardian to leave the premises as soon as possible. If there is any resistance and all other options have been tried, we will explain to the parent/guardian that we will have to contact the police.
* The manager, in consultation with all other staff involved, will complete an incident report form as soon as possible after the event.
* We will arrange to discuss the incident with the parent/guardian at a later date. We may be able to offer support. We may also consider it necessary to refer the matter to Social Services.

This policy was adopted at a meeting of Congresbury Pre-school Management Committee on:

Date of review:

Signed on behalf of the Pre-school Management Committee: ………………………………………..

Name of signatory: ………………………………………………………………..

Role of signatory: …………………………………………………………………..

Signed on behalf of the Congresbury Pre-school: ……………………………………………..……….

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